

On the note card write down why you choose your profession or why do you do what you do?



The background of the slide features a large, faint, circular seal of Santa Cruz County, California. The seal contains the text "SANTA CRUZ COUNTY CALIFORNIA" around the perimeter and a central emblem depicting a figure on horseback. The entire slide has a dark blue gradient background.

Partnering with Santa Cruz County Adult Behavioral Health Services to serve Justice Involved Population

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Eligibility Criteria



Who do we serve?

History of Santa Cruz Behavioral Health & Criminal Justice Partnerships

**Key
partnerships
from mid
1990's**



**Santa Cruz County Probation:
dedicated Probation Officer
assigned to Mental Health**



**City of Santa Cruz: dedicated
Mental Health "Downtown
Outreach Worker"**



Jail Behavioral Team

**Development
of the Forensic
Assertive
Community
Treatment
Team Model
late 1990's**



**MOST Team: Maintaining
Ongoing Stability through
Treatment**



**County received several rounds of
State Mentally Ill Offender Crime
Reduction grant funding**

Mentally Ill Offender Task Force in 2012



Local stakeholders inclusive of elected officials, department heads, various law enforcement chiefs



Resulting in expanded collaboration and programming



Santa Cruz County Behavioral Health Forensic Continuum was developed

Santa Cruz County Adult Behavioral Health Forensic Services Continuum

PREVENTION & EARLY INTERVENTION

TEAMS:

Downtown Outreach Workers
Mental Health Liaison Program
HOPES Team-Homeless Outreach and Proactive Engagement & Services

PARTNERS:

City of Santa Cruz
Santa Cruz
Sheriff's Office
City of Watsonville
Encompass Services

DIVERSION & TREATMENT

TEAMS:

- Jail Behavioral Health Team
- Jail Discharge Planning, Court Liaison, Court Clinician

PARTNERS:

Corrections Division - Santa Cruz Sheriff's Office
Santa Cruz Superior Court
Santa Cruz Probation Department

INTENSIVE FSP TEAMS

TEAMS:

MOST Team – Maintaining Ongoing Stability & Treatment

PARTNERS:

Santa Cruz County Probation Department

ACCOUNTABILITY

SPECIALTY COURTS:

PACT Court - Partnership, Accountability Connection & Treatment

Behavioral Health Court

PARTNERS:

Santa Cruz Superior Court
Santa Cruz County Probation Department
District Attorney's Office
Public Defenders Office
Defense Counsel

Behavioral Health Court Collaboration

Judge Heather Morse

Considered a national best practice model to address needs of mental health consumers in the criminal justice system

Santa Cruz County Behavioral Health Court started in June 2014 presided by the Honorable Judge Morse

Collaborative process between Santa Cruz Superior Court, District Attorney's Office, Defense Counsel, Santa Cruz Probation Department & the Santa Cruz Sheriff's Office

Information & Data Sharing

Information Sharing

All participants receiving services with County Behavioral Health and who are part of the legal system (collaborative courts, probation, in-custody) sign Releases of Information in order to allow staff to discuss their cases and participate collaboratively in treatment planning

Data Sharing

We need to streamline the data sharing process in order to efficiently gather and share data across teams

Developing an Environment for Collaboration



We all have the same goal

- Know why people love their jobs. It gives you the perspective of where they are coming from.
- Respect that everyone is burdened by overwork

Language Matters

- Know your partners acronyms
- Learn best practice language
- People, People, People
- Person first language

Developing an Environment for Collaboration

- **Learn your county mandates**
 - Ask why?
 - Over explain in order to teach
- **Be open to change- but not stupidity**
 - Use research-based approaches
 - Remember that you can and will cause harm if the team ignores the research
 - Trust the experts in the room– This is why we collaborate

Developing an Environment for Collaboration



Assume Ignorance

- People don't know what you know!!!
- People have great intentions but don't fully know the consequences of their actions
- Educate your partners

Communicate, Communicate, Communicate

- Pre-meetings that gives enough time for discussion
- Email updates
- Quarterly trainings
- Quarterly meetings with partner agency updates about changes

Steps for Successful Communication



Problem

Define the problem



Ask Questions

Ask questions to see all prospective



Safety

What is the safety concern for both the community and the participant



Listen

Hear each other out and trust the expertise

When “I” is replaced by
“we” even illness becomes
wellness.

- Malcolm X
(1925 - 1965)





Q&A

Thank you 😊

